



Office of Thrift Supervision

FACT SHEET

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OTS Fact Sheet on Washington Mutual Bank

Institution Profile

- Total assets as of June 30, 2008: \$307.02 billion
- Primary executive and business segment headquarters are located in Seattle, Washington.
- Branches: 2,239 retail branch offices operating in 15 states
- 4,932 owned and branded ATMs
- Employees: 43,198 at June 30, 2008

Recent Deposit Flows

- Because of adverse events in the financial markets, material outflows began on September 15, 2008. Coupled with further rating agency downgrades of Washington Mutual Inc. (WMI, the top-tier holding company) and Washington Mutual Bank (WMB or the Bank), the Bank experienced a net deposit loss of \$16.7 billion through September 24, 2008.

Other Financial Details (as of June 30, 2008)

- Total deposits: \$188.3 billion
- Brokered deposits: \$34.04 billion
- Total borrowings: \$82.9 billion primarily comprising Federal Home Loan Bank advances of \$58.4 billion and \$7.8 billion of subordinated debt
- Loans held: \$118.9 billion in single-family loans held for investment - this includes \$52.9 billion in payment option ARMs and \$16.05 billion in subprime mortgage loans
- Home Equity Lines of Credit (HELOCs): \$53.4 billion
- Credit Card Receivables: \$10.6 billion

- Total loan servicing: \$689.7 billion total loans serviced, including \$442.7 billion in loans serviced for others and \$26.3 billion of subprime mortgage loans
- Non-performing assets: \$11.6 billion, including \$3.23 billion payment option ARMs and \$3.0 billion subprime mortgage loans

Institution History

- WMI is the top-tier savings and loan holding company and owns two banking subsidiaries, WMB and Washington Mutual Bank, fsb (WMBfsb), as well as nonbank subsidiaries.
- Since the early 1990s, WMI expanded its retail banking and lending operations organically and through a series of key acquisitions of retail banks and mortgage companies. The majority of growth resulted from acquisitions between 1996 and 2002. On October 1, 2005, the Bank entered the credit card lending business by acquiring Provident Financial Corporation. These acquisitions enabled WMB to expand across the country, build its customer base, and become the largest savings and loan association in the country.
- The Bank had four business segments: the Retail Banking Group, the Card Services Group, the Commercial Group and the Home Loans Group. WMB is a leading originator and servicer of both single- and multi-family mortgages and a major issuer of credit cards.

Recent Events

- *Changes in Business Strategy* - Beginning in late 2006 through today, WMB was proactively changing its business strategy to respond to declining housing and market conditions. Changes included tightening credit standards, eliminating purchasing and originating subprime mortgage loans, and discontinuing underwriting option ARM and stated income loans. Management reduced loans originated for sale and transferred held for sale loans to the held for investment portfolio. WMB was focusing on shrinking its balance sheet and developing a retail strategy through its branch operations.
- *Reduction of Overhead Expenses* - In December 2007, WMB announced the resizing of its Home Loans business including the elimination of approximately 2,600 employee positions, closure of approximately 190 home loan centers and sales offices, and closure of nine loan processing and call centers.
- *Maintaining Capital* - In late 2006 and 2007, WMB began to build its capital level through asset shrinkage and the sale of lower-yielding assets. In April 2008, WMI received \$7.0 billion of new capital from the issuance of common stock. Since December 2007, WMI infused \$6.5 billion into WMB. WMB met the well-capitalized standards through the date of receivership.

- *Operating Losses* - WMB recorded a net loss of \$6.1 billion for the three quarters ended June 30, 2008. In the second quarter of 2008, WMB management disclosed that the Bank's credit quality had deteriorated and it might incur up to \$19 billion in losses on its single-family residential mortgage portfolio. WMB increased its loan loss provisioning in response to the deteriorating housing market. Loan loss provisions increased from \$1.6 billion in the fourth quarter of 2007, to \$3.6 billion in the first quarter of 2008 and \$6.0 billion in the second quarter of 2008.
- *Deposit Outflows* – Since July 2008, the pressure on WMB increased market conditions continued to worsen. Significant deposit outflows began on September 15, 2008. During the next eight business days, WMB deposit outflows totaled \$16.7 billion, shortening the time available to augment capital, improve liquidity, or find an equity partner. Given the Bank's limited sources of funds and significant deposit outflows, it was highly likely to be unable to pay its obligations and meet its operating liquidity needs.
- *Receivership* - With insufficient liquidity to meet its obligations, WMB was in an unsafe and unsound condition to transact business. OTS placed WMB into receivership on September 25, 2008. WMB was acquired today by JPMorgan Chase. The change will have no impact on the bank's depositors or other customers. Business will proceed uninterrupted and bank branches will open on Friday morning as usual.

OTS Enforcement Actions

- October 17, 2007 – Issued a Cease and Desist Order related to deficiencies in Bank Secrecy Act/Anti-Money Laundering (BSA/AML) programs
- October 17, 2007 – Assessed Civil Money Penalties (CMPs) related to violation of flood insurance regulations
- November 14, 2007 – Initiated a formal examination of the appraisal process to assess the validity of a complaint filed by the New York Attorney General's (NYAG) Office
- February 27, 2008 – Issued overall composite ratings downgrade and received a Board resolution in response to the supervisory action
- June 30, 2008 – Issued Memorandums of Understanding to WMI and WMB
- September 19, 2008 – Issued overall composite ratings downgrade

OTS Profile

Established - 1989

Thrift institutions supervised as of June 30, 2008 - 829

Thrift industry assets supervised as of June 30, 2008 - \$1.51 trillion

OTS employees - 1,055

Washington Mutual Bank assessment revenue – 12.2 percent of 2008 OTS budget